**import** pandas **as** pd

**import** csv

df **=** pd**.**read\_csv('callsforservice.csv')

df['YEAR'] **=** pd**.**DatetimeIndex(df['CALL\_RECEIVED'])**.**year

yeargroupby **=** df**.**groupby('YEAR')['YEAR']**.**count()**.**to\_frame(name **=** 'calls')**.**reset\_index()

*#The code below calculates the percentage change based on the row above it.*

yeargroupby['percentchange'] **=** yeargroupby['calls']**.**pct\_change()

yeargroupby**.**head(10)